



15-year
warranty



Made
in EU



Tested by
EN 13310:2015



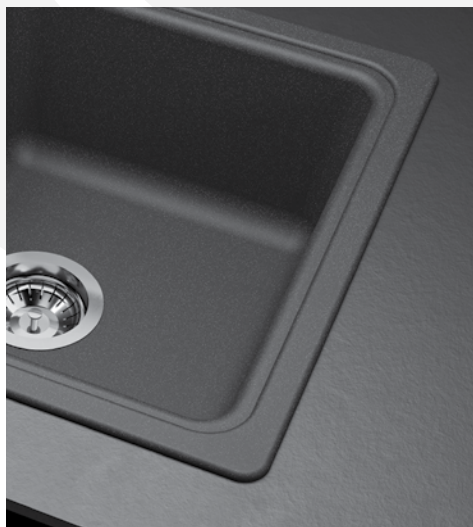
1935/2004/EC
10/2011/EU



ISO
9001

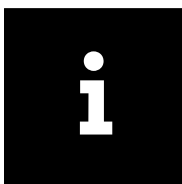
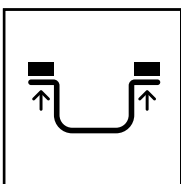
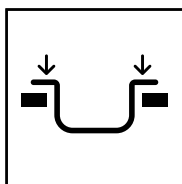


DGCCRF



GRANITE KITCHEN SINKS

Kitchen sink installation instructions



DEAR CUSTOMER,

Thank you for purchasing one of HELIKA®'s products.
This product is granted with a 15-year warranty.

**1. IMPORTANT!**

- You must follow the instructions below when using this product.
- If your HELIKA® sink was delivered by a courier company, make sure to check the product. If any of the items are damaged, specify this in the courier's documents upon delivery. Take a clear photo of the outer packaging and the actual damage of the item received and email it to the Seller's Customer Support team along with a description of the issue. Be assured that any items damaged during transportation will be replaced if you notify the seller within three days, specifying that your items were damaged.
- The illustrations contained in this manual may differ from the product you received and are used for explanatory purposes only.
- The mounting clips of the sink may have sharp edges; therefore, make sure to wear work gloves during installation to avoid hurting yourself.
- Before turning on the water in the sink, check all connections for damage, loose parts or other factors that may impair safety or cause leaks.
- If any damage occurs during daily use or care, immediately stop using the sink to avoid hurting yourself.

**2. REQUIRED INSTRUCTIONS PRIOR TO INSTALLATION**

- WE RECOMMEND entrusting the installation of the sink to professionals with specialised knowledge and skills.
- Before installing the sink, inspect it for damage.
- The fittings need to be carefully installed and tested for leaks.
- The items should only be assembled by adults, keeping children away from the area of work.
- To prevent errors, measure the length and width of the sink, place it upside down and make a note of the dimensions with a marker pen. This will allow you to cut out the hole more accurately.
- The seller assumes no liability for any defects that occur during installation.
- Our sinks are either topmounted or undermounted, compatible with all countertops and easily installed using familiar procedures.

3. INSTALLATION

Follow the installation steps specified on pages 5 through 8.

**4. CARE**

HELIKA® sinks are safe, practical, durable and meet the highest quality standards. Their even surface is made of Silicsana® artificial granite composite.

Daily and regular care extends the sink's lifetime:

- Do not toss pots, pans or sharp metal objects into the sink!
- Use a soft sponge or cloth to rub the surface of the sink with a non-abrasive cleaner and rinse it off with warm water. Then, wipe the sink dry.
- We recommend regularly cleaning the sink with low-concentration, preferably, natural cleaning products without abrasive ingredients, such as HELIKA® CARE. Using a soft sponge or cloth, rub the surface of the sink, then rinse it with warm water and wipe it dry.
- If the water has a high amount of limescale, you can easily remove limescale deposits with cleaners that contain vinegar, such as HELIKA® LIME.
- It is recommended to regularly impregnate the sink with the oil you use for cooking or food preparation.
- The surface of the sink can resist temperatures of up to 180°C. Keep in mind that kitchen utensils may also reach higher temperatures, so we recommend placing hot pots, pans and other utensils on coasters and mats designed for this purpose.
- Use sink grinds to protect the bottom of the sink from scratches.
- To extend the lifetime of the sink, quickly remove off any vinegar, salt, red wine or black tea.



5. MAINTENANCE UNDER WARRANTY

5.1. During the warranty period granted by the manufacturer, the manufacturer shall assume the liability for manufacturing defects of the sink. If such defects become apparent, please return the sink to the seller. The sink should be returned together with the accompanying purchasing documents. You must keep these documents until the end of the warranty period.

5.2. The manufacturer assumes no liability if:

- The user fails to follow the care instructions
- The user uses the product not in line with its intended use
- The user entrusts an incompetent individual with the installation of the product
- The products are used improperly
- Defects occur due to incorrect installation
- The surface of the sink has scratches or signs of mechanical damage
- The sink is delivered not in a full set or not in its original packaging
- Additional holes are drilled in a non-factory manner
- The sink is used outdoors or in maritime equipment
- The warranty does not cover other parts and accessories included in the set of the sink
- The warranty does not cover de-installation and shipping costs.

5.3. How to submit an appeal:

• Inspect the consignment when you take it out of the packaging. You should immediately inform the seller about any defects. The damage that was already present at the time of delivery cannot be taken into consideration. To request this warranty, the original buyer must notify the Seller's Customer Support Service in writing about the defects of the product. This report must be submitted immediately after identifying the defect being appealed and, in all cases, before the end of the warranty period.

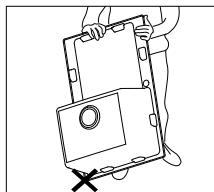
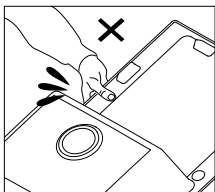
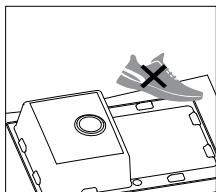
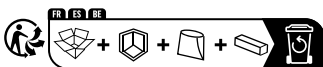
• The original buyer must submit:

- A proof of purchase (invoice or receipt)
- A detailed digital photo depicting the actual damage to the product. The seller shall immediately investigate the defect using the digital photo provided by the customer. If this investigation determines that there is a defect covered under the warranty, the seller must replace or repair the faulty product within thirty (30) days after the inspection, taking into account the conditions specified above.
- Remember that the fixed sink will be returned to the customer by the seller. The warranty is valid only for the original owner or end user and may not be transferred to another owner.
- Important: Under no circumstances is the manufacturer liable for any consequential or incidental damages, including but not limited to any property the product is installed to, its contents or any persons. Some countries restrict limitations or exceptions to consequential or incidental damages, so the exceptions mentioned above may not apply in your case.

6. DISPOSAL

All waste should be disposed of in accordance with local regulations.

ATTENTION!



CONFORMANCE WITH EU DIRECTIVES

This product bears the CE marking and ensures that the HELIKA® sink is manufactured according to the relevant requirements of the EN 13310:2015+A1:2018 standard. Product material: the SILICIANA® artificial granite sink contains over 80% natural quartz sand and 20% resin as a binding agent. The granite surface is heat-resistant, scratch-proof, can withstand sudden changes in water temperature, and is not affected by UV rays, maintaining its color. The material is also resistant to stains, chemical cleaning products, and dyes.



UAB COMPOTEXA

Taikos pr. 88A, LT-51183 Kaunas

Lithuania

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DoP No.COM-D-10

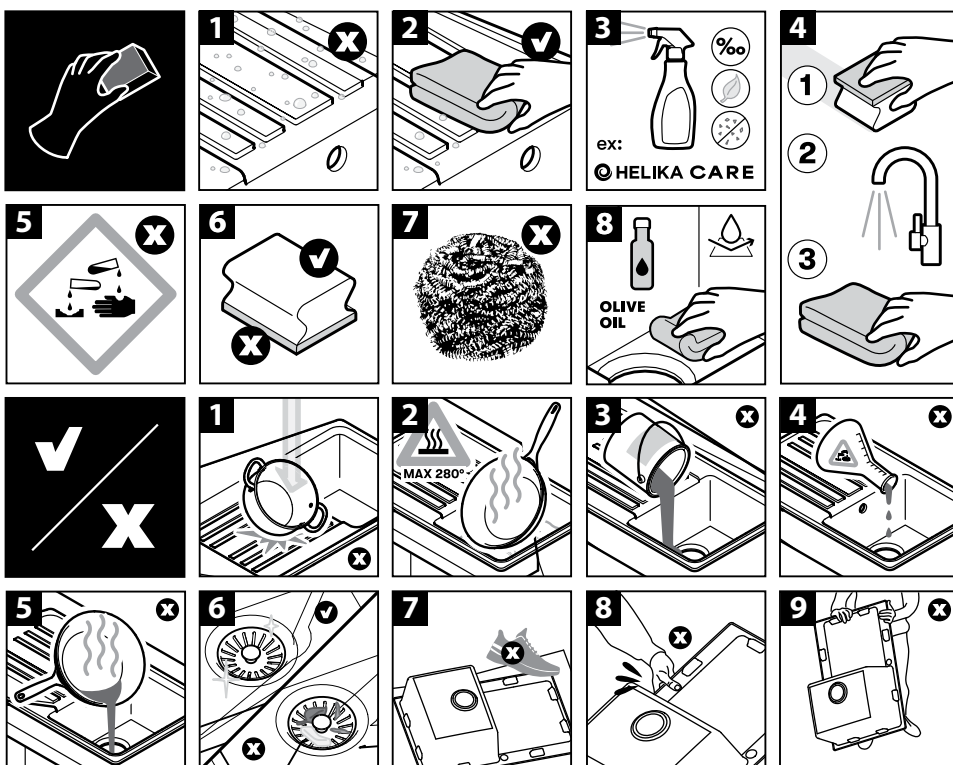
Intended Use:

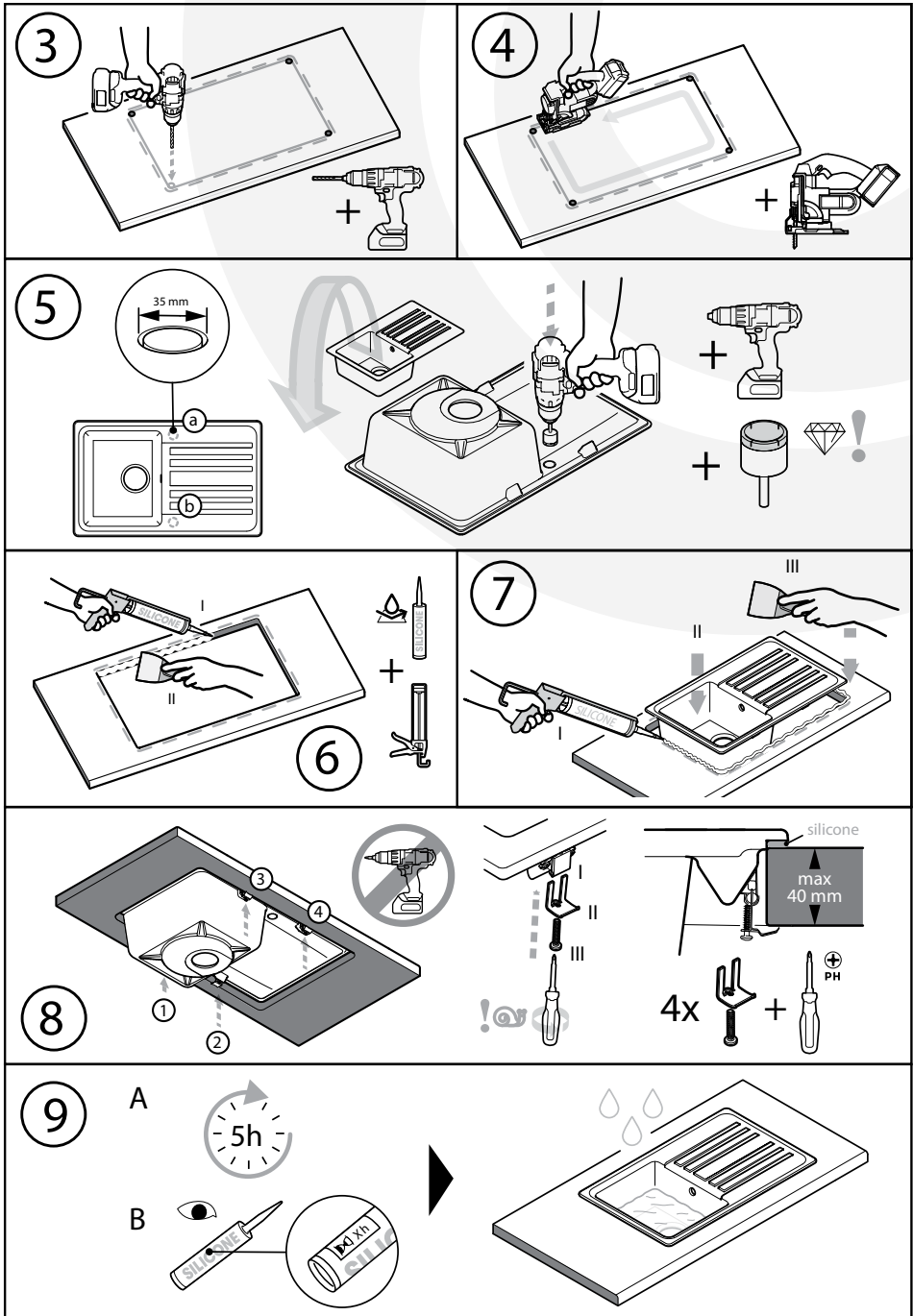
Preparation of food, washing of dishes
and discharge of domestic
wastewater (PWD)

EN1330:2015

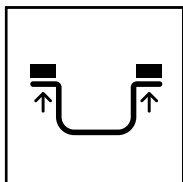
Cleanability (CA) - Durability (DA)

✓ OK ✗ not OK

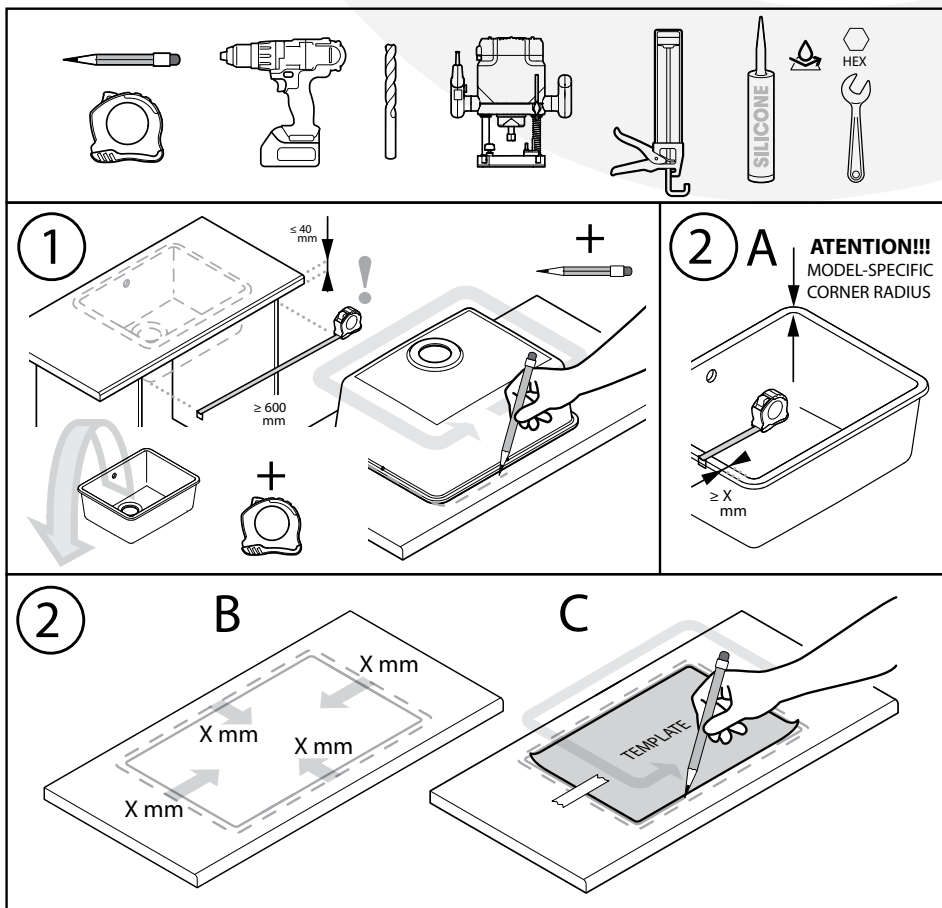


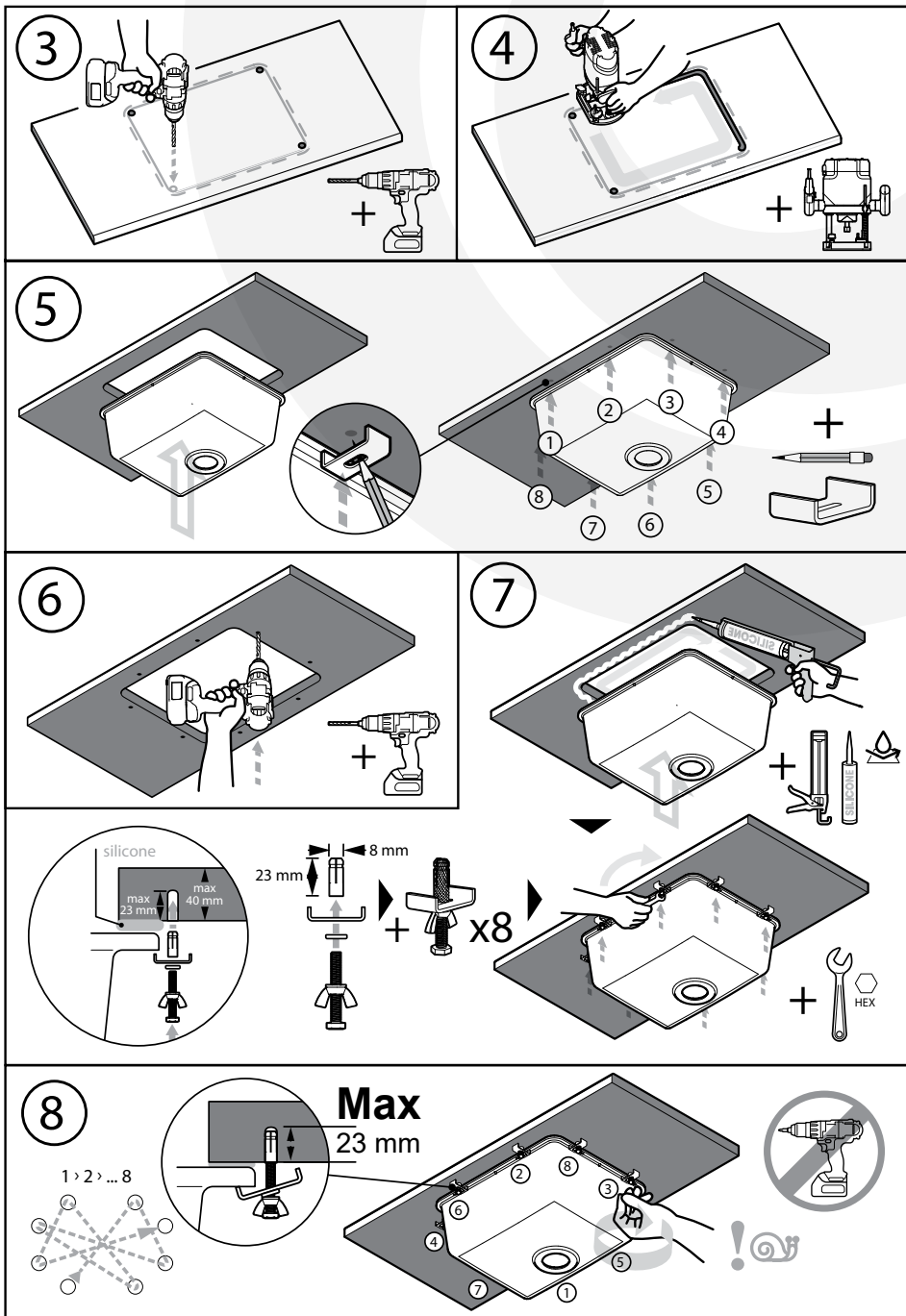


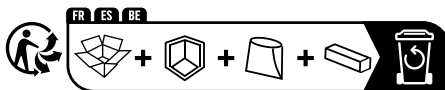
UNDERMOUNTED SINKS



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Made in Lithuania

<https://helika-sinks.com/>



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